

How to Sign in to the Verizon Customer Learning Portal Using My Business

February 2023

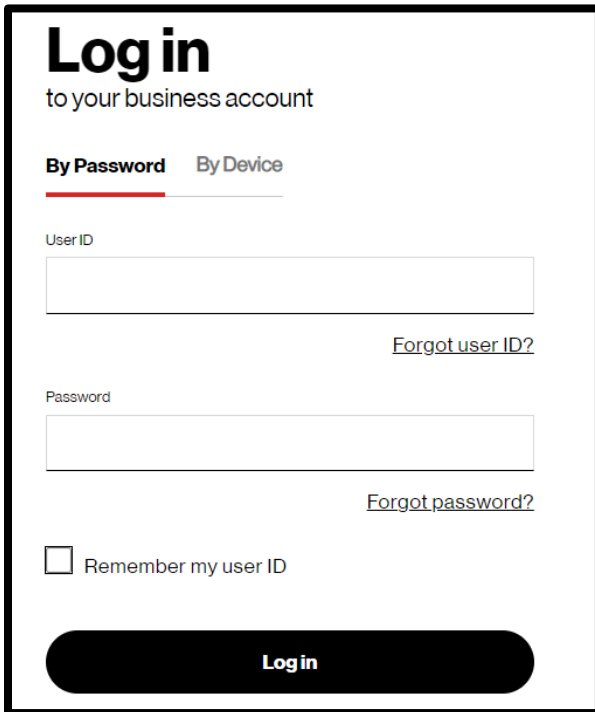
Version 1.0

Introduction

Use this document to sign in to the Verizon Customer Learning Portal directly.

Single Sign-on Process

Begin by accessing My Business Home Page at: <https://verizon.com/business/login/>



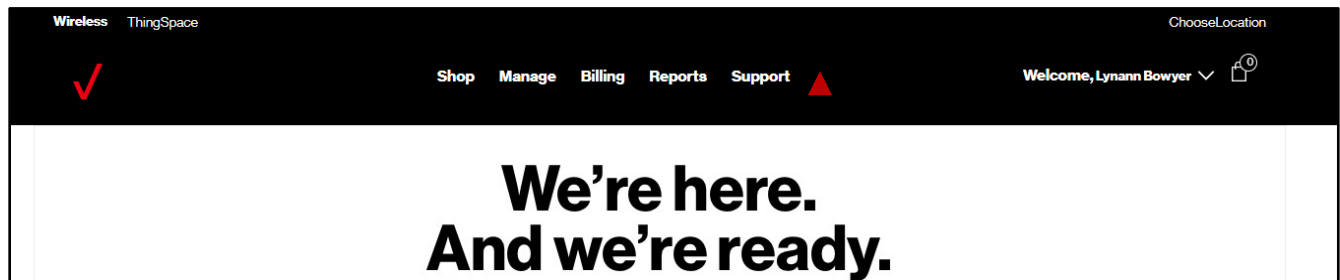
The screenshot shows the Verizon Business Login page. At the top, it says "Log in to your business account". Below this, there are two tabs: "By Password" (which is selected and underlined in red) and "By Device". There are two input fields: "User ID" and "Password". Below the "User ID" field is a link that says "Forgot user ID?". Below the "Password" field is a link that says "Forgot password?". There is a checkbox labeled "Remember my user ID". At the bottom of the form is a large black button with the text "Log in" in white.

Sign in using your My Business Username and Password.

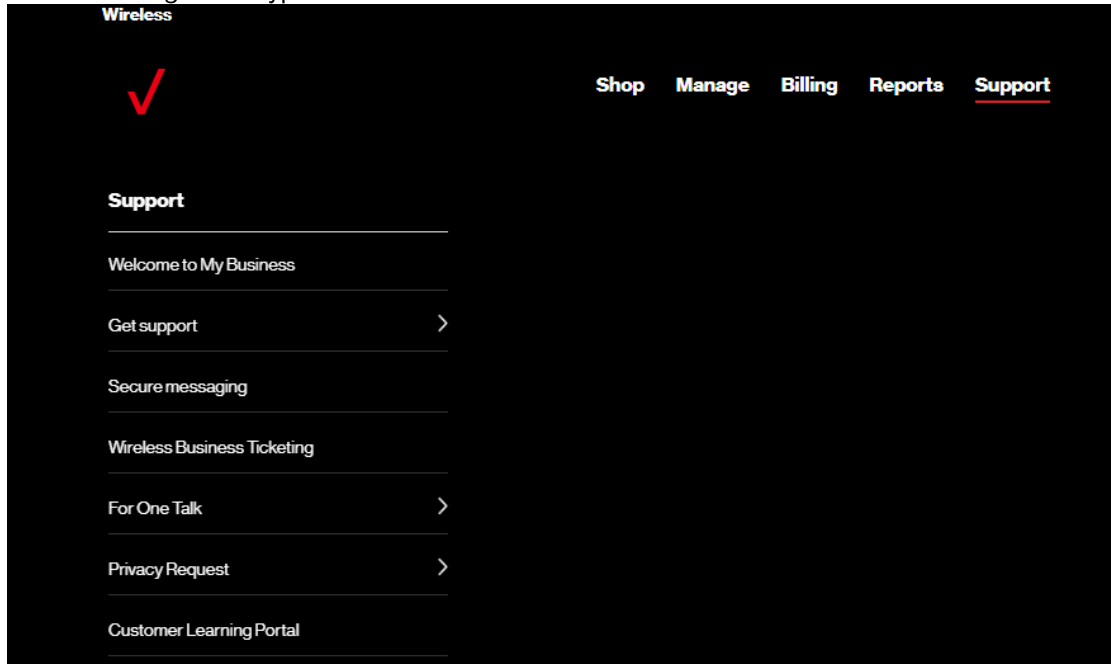
Select the Log In Button.

This will display the My Business Home Page.

Click on the Support tab to view available options.



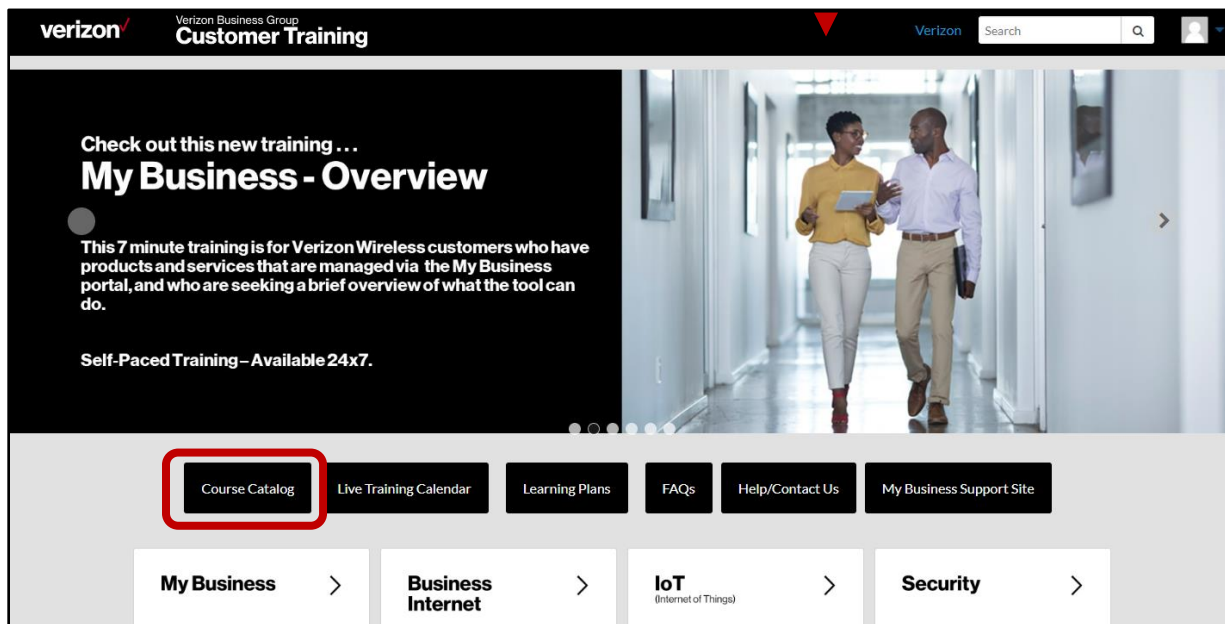
Select the Customer Learning Portal hyperlink.



Once you select the Customer Learning Portal hyperlink you will have direct access to your business segment's Course Catalog, Live Training Calendar, Learning Plans, FAQs, and Help/Contact Us.

You can also go directly into My Business, Business Internet, IoT, Security, and more.

These options give you direct access to Virtual Coach videos, self-paced training, and instructor-classes. You can view our public instructor-led courses calendar with dates and times in which you can register for training classes.



You can use the search function or course catalog to find content.